EFFECTIVE COST RECOVERY SYSTEM – A TOOL FOR SUSTAINABLE SOLID WASTE MANAGEMENT

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A 3-Day Technical Capacity Enhancement Training For Private Sector Waste Operators in Lagos, Nigeria

Preamble

- Integrated Solid Waste Mgt cannot be complete without an effective cost recovery system.
- A vital tool for sustaining & improving solid waste management.
- In 1996/7 after the Pilot Scheme Project, LASG established the ability off Lagosians to pay for waste services.
- After the restructuring of LAWMA in May 2005 and the transfer of regulations of PSP from LMOE to LAWMA in March 2007 Cost recovery for waste services has been taken very seriously.
- The recently introduced <u>FRANCHISE</u> method of contracting in solid waste management in Lagos state has further made effective cost recovery a sine qua none in the sustenance of effective and efficient waste service delivery.

Cost Recovery Practices

- What is Cost / Costing
- What is Cost Recovery
- Methods of Cost Recovery
- Direct Waste charge, Collection of Tipping fee
- Indirect Through Taxes, Tenement rates, Property Tax, a surcharge to Electricity/Water bills etc.
- The choice of the methods of CR is dependent on the following criteria:
- Is revenue adequate & easily collected?
- Is it politically accepted?
- Is the polluter willing to pay (PPP)?
- Is it enforceable?

Effects of Ineffective CR

- Understanding your organisation's full cost (Cost Management) is critical in strategic decision making and ensures sustainability.
- Of course, the reverse of this is suicidal to the continued existence of the organisation.
- Continuous struggle to recover cost will result in inability to RECOUP /SECURE FUNDING for overhead cost, which result in under-investment in:
- Strategic development
- Operations
- Expansion
- Diversification
- Management & Leadership

What can I do?

- This paper highlight vital methodologies required for effective cost recovery system in solid waste Mgt; Vis-àvis;
- Data gathering
- Creation of a Database
- Choice of a tool/software for:
- Data management
- Client Management
- Bill Generation
- Payment reconciliation
- Income Projection
- Outstanding Projection
- Report Generation

Other things to be done

- > Other steps includes;
- Bill distribution
- Recovery Drive
- o Enforcement

It should be noted that Public enlightenment /education and prompt customer response will enhance effective cost recovery system.

Ultimately, Effective Service delivery is the Bedrock of sustainable cost recovery and ISWM

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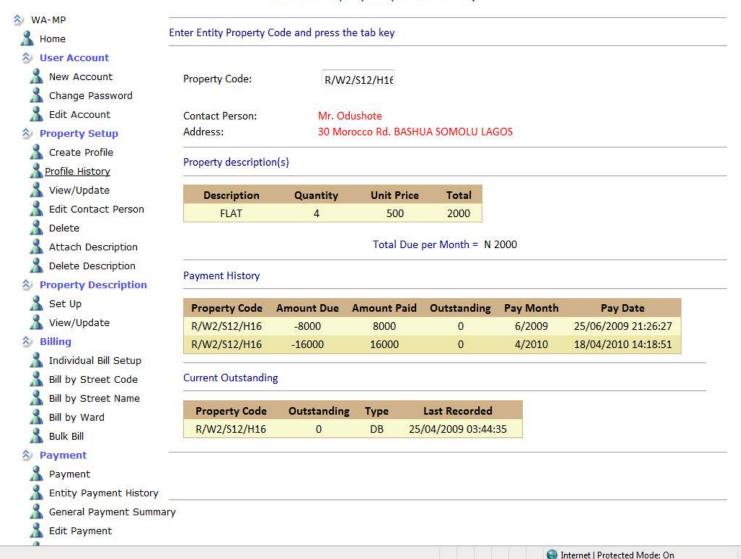
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Comprehensive list of clients

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WA-MP >Property Setup >View/Update

☆ WA-MP View all Profile details and use the alter link on the Grid to edit Home 2 User Account New Account Change Password R/W1/S1/H1 By Address: Search By Property Code: 2 Edit Account Address LGA **Property Code Contact Person** Ward 2 **Property Setup** R/W1/S1/H1 MR. FOLA RAJI 1. ABDULLAHI ST. Edit/Update FADEYI SOMOLU Create Profile R/W1/S1/H2 ALHAIL BISIRIYU 2. ADDULLAHI ST. FADEYI SOMOLU Edit/Update Profile History R/W1/S1/H3 MR. OSHO Edit/Update 3. ABDULLAHI ST. FADEYI SOMOLU X View/Update R/W1/S1/H4 MR. SHOLA 4. ABDULLAHI ST. FADEYI SOMOLU Edit/Update Edit Contact Person R/W1/S1/H5 Edit/Update S.O OLUBAYO 5. ABDULLAHI ST. FADEYI SOMOLU 8 Delete R/W1/S1/H6 ALHAJI SANUSI 7. ABDULLAHI ST. Edit/Update FADEYI SOMOLU 2 Attach Description R/W1/S1/H7 AI HAMADIYA JAMAT 9. ABDULLAHI ST. FADEYI SOMOLU Edit/Update Delete Description R/W1/S1/H8 MR. ABDULLAHI 11, ABDULLAHI ST. SOMOLU Edit/Update FADEYI 2 **Property Description** R/W1/S1/H9 THE OCCUPANTS 13, ABDULLAHI ST. FADEYI SOMOLU Edit/Update 2 Set Up R/W1/S10/H1 MR. Folami Ganiyu 1 Fadeyi FADEYI SOMOLU Edit/Update View/Update R/W1/S10/H10 Mrs. Arinola Alonge 14 Fadevi FADEYI SOMOLU Edit/Update R/W1/S10/H2 Mr. S. I George 2 Fadevi SOMOLU Edit/Update Billing FADEYI ~ R/W1/S10/H3 Mr. Fagbenro 3 Fadevi FADEYI SOMOLU Edit/Update Individual Bill Setup R/W1/S10/H4 Owner / Occupier 4 Fadevi FADEYI SOMOLU Edit/Update Bill by Street Code R/W1/S10/H5 Mr. Ligali A. Mumini 6 Fadevi FADEYI SOMOLU Edit/Update Bill by Street Name R/W1/S10/H6 Mr. Adenugba 8 Fadevi FADEYI SOMOLU Edit/Update 2 Bill by Ward R/W1/S10/H7 Owner / Occupier 10 Fadevi SOMOLU Edit/Update FADEYI 2 Bulk Bill Mr. Afar Edit/Update R/W1/S10/H8 12 Fadevi FADEYI SOMOLU A Payment R/W1/S10/H9 Mrs. Fadeyi 13 Fadevi FADEYI SOMOLU Edit/Update Payment R/W1/S11/H1 **Olaleve Taxi Park** Igbobi College Rd. FADEYI SOMOLU Edit/Update Entity Payment History R/W1/S11/H10 Owner / Occupier 5 Igbobi College Rd. Edit/Update FADEYI SOMOLU 2 General Payment Summary R/W1/S11/H11 Mr. Ariyo Olayinka 5B Igbobi College Rd. FADEYI SOMOLU Edit/Update Edit Payment R/W1/S11/H12 R.C.C.G 7 Igbobi College Rd. FADEYI SOMOLU Edit/Update

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Property Description & Rates

🔏 Home

view all Property description, rates and use the alter link on the Grid to edit

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🤱 Profile History	BUNGALOW	1000	Edit	Delete
🤱 View/Update	CHURCH	1000	Edit	Delete
🧥 Edit Contact Person	CLUB HOUSE	3000	<u>Edit</u>	<u>Delete</u>
🔏 Delete	DUPLEX	1000	<u>Edit</u>	Delete
Attach Description	FAMILY HOUSE	2000	<u>Edit</u>	Delete
A Delete Description	FILLING STATION	5000	<u>Edit</u>	Delete
Property Description	FLAT	500	<u>Edit</u>	<u>Delete</u>
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A Individual Bill Setup	MOSQUE	1000	<u>Edit</u>	Delete
Bill by Street Code	MOTOR PARK	3000	<u>Edit</u>	Delete
Bill by Street Name	OFFICE	500	<u>Edit</u>	Delete
Bill by Ward	OFFICE (MEDIUM)	1000	<u>Edit</u>	Delete
Bulk Bill	OFFICE COMPLEX	5000	Edit	Delete
A Payment	PRINTING PRESS (BIG)	10000	Edit	Delete
A Payment	PRINTING PRESS (MEDIUM)	5000	Edit	Delete
	PRINTING PRESS (SMALL)	2000	<u>Edit</u>	Delete
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Billing – Individual

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WA-MP >Billing >Individual Bill Setup

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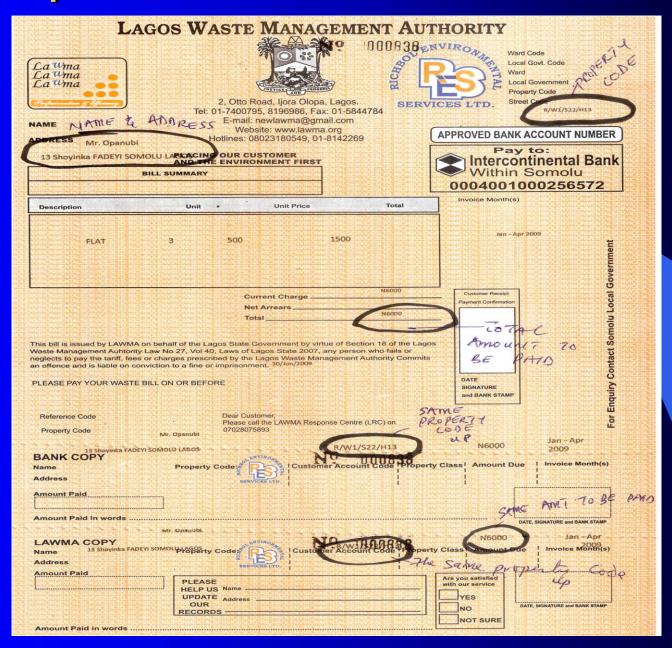
Billing – By street Name

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Sample of standard Waste Bill



Bill Info on Plain Paper

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Ĺ	NAME & ADD Solar Lamp 114C Ikorodu Rd. FADEYI SOMOLU LAGOS	Č	R/W1/S12/H31C	N4000	Jan - Apr 2009



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